## Can I get a refund if I cancel my flight?

**Within 24 hours of purchase:** If the date of travel is outside 7 days (168 hours), all tickets may be canceled for a full refund up to 24 hours from the time of purchase. No cancellation fee applies. You can request a refund on your *Manage my Booking* page by logging into My Trips. **Note: Tickets purchased within 7 days of travel will be held as credit, subject to a cancellation fee <u>found here</u>.** 

**Beyond 24 hours from purchase:** If it has been more than 24 hours since you purchased your ticket, or the booking was made within 7 days (168 hours) of travel, a cancellation fee may apply and can be <u>found here</u>. The value of your ticket, less non-refundable charges or fees, may be applied toward the purchase of a future ticket. To cancel your booking, log into <u>My Trips.</u>

You purchased the WORKS<sup>™</sup>: Refundability is included with your purchase of the WORKS<sup>™</sup>! Visit Flyfrontier.com and retain the value of your purchase for use within one year (1) of the transaction date. Tickets must be canceled more than 24 hours before departure in order to retain their value. If a passenger elects to make a change/cancel within the 24 hours time frame, normal change fees apply. To request a refund, please fill out our online refund request form.

Note: Tickets must be canceled 24 hours prior to flight departure in order to retain their value. Failure to show for any flight or cancel a ticket prior to any ticketed flight departure will result in the application of a service charge in an amount equal to the value attributable to the no-show portion of the itinerary.