

I am experiencing a website or app error, what should I do?

Website or mobile app technical problems are frustrating.

If you are on the website (flyfrontier.com) try the following:

1. Make sure you are connected to the internet
2. Clear the website cache & browser history
3. Restart the web browser by closing it and then reopening it
4. Try a different internet browser
5. Restart your computer or phone

If you are still experiencing an error after completing the above, then try the following:

1. If you are on the website, try downloading our free Frontier Airlines mobile app available for [apple](#) or [android](#) products
2. If you are using the mobile app, try flyfrontier.com and see if the issue persists

If you have tried all of these and are still facing a website or mobile app error, please [chat with us](#).