

Can I get a refund for bags or seats?

Optional services, including **bags** and **seat** selections, are generally **non-refundable** once purchased.

However, if you paid for a service and we were unable to provide it—for example, due to a cancellation, significant schedule change, or other operational issue—you may be eligible for a refund.

Eligible refunds are automatically issued within 7 business days of the scheduled travel date, so there's no need to contact us. If you do need assistance or have any questions, please contact our us [here](#).