

Frontier boarding process

Whether you are a first time traveler or frequent flyer, here's what to expect during the boarding process.

- **Passengers with Special Needs** — Anyone needing a wheelchair, and other boarding assistances. If you know you require assistance with boarding, please check-in with the our agent when you arrive at the gate so that they know you need to board first.
- **Board First** — Be among the first to board our plane with our Board First Service. Available to customers who purchase a carry-on bag and Frontier Miles members with Elite Diamond or Elite 100K status.
- **Zone 1** — Offered to those who purchased a carry-on bag or purchased a bundle that includes a carry-on, and [*FRONTIER Miles*](#) members with Elite Gold, Elite Platinum, Elite 20K or Elite 50K status.
- **Courtesy Boarding** — Available to families traveling with small children (under 3 years of age) and any other passengers requiring additional time or assistance with boarding.
- **Zone 2** — Be among the first to board the plane by purchasing Zone 2 Priority Boarding.
- **Zones 3 and 4** — Called in order, these zones move progressively from the back of the aircraft forward.

Note: Double check your boarding pass to see which zone you are in. Please wait in the boarding area until your zone is called.