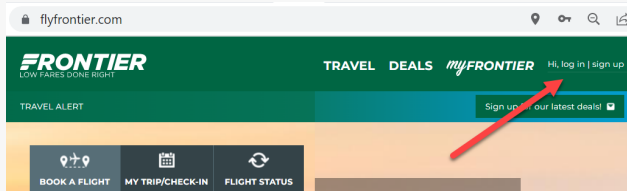


I am having trouble logging into my account, what do I do?

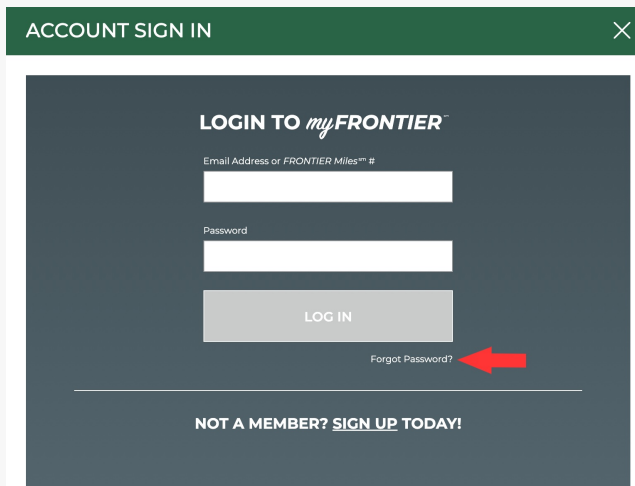
For help logging into your account you can follow the steps below:

1. Go to flyfrontier.com

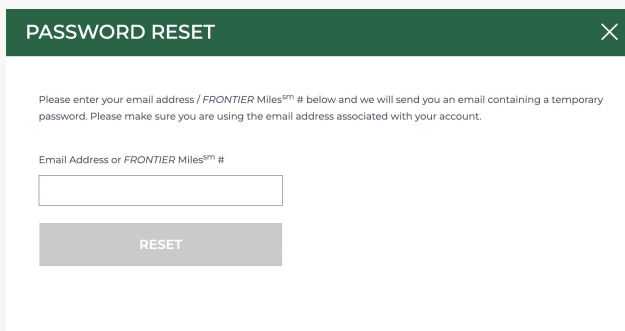
2. Click **Log in**



3. If you don't know your password, click **Forgot Password**.



4. Fill out an email associated with your *FRONTIER* Miles account. If you do not know your email or don't have an *FRONTIER* Miles account, sign-up [here](#).



5. It may take a few minutes to receive an email with your password reset link. It should look like the picture below.

Hi

Someone recently requested that the password be reset for your account. If you didn't request this, please contact customer service.

We're sorry you're having difficulty logging into your myFRONTIER account.

Please use the temporary password below to log in:

Temporary password: ZChZvOPj

Once logged into your account, you will be prompted to create a new permanent password.

LOG IN



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6. If you are still having difficulties logging in after resetting your password, please [chat with us](#).